

Cleaning and Disinfecting Setcom Headsets

1.0 Products

CS, CSB (Wired & Wireless), 6B, 8B Headsets

2.0 Summary Recommendation

Because Setcom's headsets are often shared, we recommend that they be cleaned and disinfected periodically.

3.0 Cleaning and Disinfecting Guidelines

- Setcom recommends that you clean and disinfect your headsets periodically to keep them in good working condition. Particularly during cold and flu season (or at any time when the spread of illness is a concern), we recommend that you clean and disinfect your headsets between shifts and/ or crew changes and whenever a new user will be wearing a headset.
- Please clean your headsets before disinfecting them. First remove the windscreens (the foam piece that covers the microphone element at the end of the boom) and then wipe away all visible dirt and build-up using a damp cloth and a mild soap and water solution.
- To disinfect your headsets, we recommend wiping them down with a disinfectant wipe or a cloth that has been sprayed with a disinfecting solution. Most common EPA-registered household disinfectants are effective, and we recommend following the directions on the product. After disinfecting the headset, wipe down the boom and microphone element with a clean wet cloth to remove any excess and/ or residue.
- When cleaning and disinfecting your headsets, do not submerge the headset or any part of the headset in water or disinfecting solution.
- **We do not recommend that users share windscreens.** To limit the spread of colds, flus and other illnesses, each user should maintain his/ her own windscreens, and windscreens should be changed any time a new user wears a headset. Cleaning windscreens with alcohol-based solutions decreases their usable life. Instead, we recommend that you clean a windscreens by removing it from the headset, washing it with a mild soap and water solution, squeezing out any excess moisture and then leaving it to air dry completely.
- **COVID-19 Update:** Like many of our users, we are concerned about the novel coronavirus and the illness it causes, COVID-19. We are not infectious disease experts and defer to the Centers for Disease Control and Prevention (CDC) regarding specific recommendations for disinfecting surfaces to kill the novel coronavirus. You can find the most up-to-date information at the CDC's website (cdc.gov) and more specific information regarding cleaning and disinfecting here: www.cdc.gov/coronavirus/2019-ncov/prepare/cleaning-disinfection.html and here: www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2 Please note that the COVID-19 pandemic is a rapidly evolving situation. For your safety, if ever the CDC's guidance differs from the guidelines above, you should follow the CDC's recommendations or the guidance of your state and local public health and safety officials.

4.0 Questions/ Support

If you have questions on any of the above or require additional support, please contact Setcom at the number or email below.

650.965.8020 x703 or tech@setcomcorp.com